



Viroqua Utilities Department
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CITY OF VIROQUA

2019 CONSUMER CONFIDENCE REPORT

Viroqua Utilities is pleased to present the 2019 Consumer Confidence Report (CCR). This report is created to inform the public of the water quality and monitoring performed over the past year. This information is available year round at the Wisconsin Department of Natural Resources (WDNR) website at <https://dnr.wi.gov/topic/DrinkingWater/>. The Utilities goal is to provide a safe and dependable supply of drinking water to our customers. Our employees receive updated, professional training on a continuing basis so that we may better serve you.

At present there are over 2,126 water customers on the system. The water system consists of more than 34 miles of pipe within the City, three wells and two water towers. The system has expanded in 2019 due to new growth in our City. The well water is disinfected by chlorine prior to entering the water system, the only treatment that occurs. Chlorination protects from potential microbial contamination that may occur anywhere in the system such as the well, distribution system and customer's internal plumbing. The water is tested weekly for microbial quality. There is no fluoride added to Viroqua's drinking water.

We're pleased to report that our drinking water continued to meet or exceed all federal and state standards for safe drinking water throughout 2019.

If you have any questions about this report or concerning the water utility, please contact Sarah Grainger, at 608-637-7154 x20. It is important for customers to be informed about the water system. If you want to learn more, please visit the City of Viroqua website (www.viroqua-wisconsin.com), the WDNR website or attend any Public Works Committee meetings. The Public Works Committee meetings are usually held in the early evening the 1st and 3rd Tuesday of each month. The agenda is posted at City Hall, 202 North Main Street, on the City website and on the City Facebook page.

ADDITIONAL COPIES OF THE CCR MAY BE OBTAINED FROM

Viroqua Utilities Department, City Hall

202 N Main St,

or from our Website at

<http://viroqua-wisconsin.com/city-of-viroqua/departments/water-sewer/additional-resources>